

HEALTH SERVICES OF NORTHERN NEW YORK, INC.

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HSNNY implements AllScripts software to improve patient care

POTSDAM, NEW YORK – January 30th marked the beginning of the implementation of the new Point of Care software known as AllScripts for Health Services of Northern New York (HSNNY).

“The new AllScripts system is intended to improve patient care by reducing errors and increasing efficiency,” according to Director of Clinical Services, Sheri Chapman. All of Health Services of Northern New York’s Registered Nurse Case Managers and Physical Therapists have a tablet laptop to assist them in accessing and updating patient records during their home visits. This information is then synchronized to a secure server that hosts all of the patient records. “This will greatly improve the flow of information and decrease the amount of paperwork in our operation,” Chapman says. It is expected that it will take 90 days to complete the system implementation.

Throughout the process of implementation, HSNNY will also be introducing the AllScripts Homecare Physicians Portal. This new system will allow physicians to view and approve orders over a secure web server. “ This new online access will revolutionize the way doctors communicate with us, saving time, money, delay, aggravation, error, and paperwork,” according to Matt O’Bryan, Administrator. Physicians that are interested in participating in our test group, please contact us at 315-244-8719.

HSNNY is the only home health care agency in St. Lawrence County that provides a full range of home health services, including short term/acute care and long-term assistance. To learn more about HSNNY, please visit us at www.hsnny.com or call us at 315-265-4065. We are also on facebook at facebook.com/hsnny.

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