



**For Immediate Release**

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**Health Services Achieves Coveted Deficient-Free Survey Results from  
NYS Department of Health**

*Recent state audit reports facility to be free of deficiencies related to patient care*

POTSDAM, NEW YORK – Health Services of Northern New York (HSNNY) was recently audited by the New York State Department of Health (NYSDOH) and was found to be deficient-free in regards to patient care. This annual audit measures the care rendered to patients in comparison to a code of rules and regulations, as determined by the NYSDOH, which all facilities must follow. This code involves standards of care which facilities are required to provide.

“We have a great team of nurses, therapists and home health aides,” said Sheri Chapman, Director of Clinical Services, HSNNY. “Our commitment to excellent patient care has been demonstrated by the results of this survey. We are very proud of this accomplishment and will continue to provide the best care for our clients and families in their home setting.”

“Thanks to these positive survey results, HSNNY employees are able to devote more time to projects that advance patient care, such as the implementation of Allscripts™,” said Matt O’Bryan, HSNNY Administrator and General Manager. O’Bryan adds that by the first of the year, all HSNNY clinicians will be using AllScripts™ electronic health record software on laptop computers in patient homes to reduce paper waste, opportunity for error, etc. “This is a real breakthrough for HSNNY and we’re proud to be at the forefront of health care technology.”

*HSNNY is the only home-healthcare agency in St. Lawrence County that provides a full range of home-health services, including short term/acute care and long-term assistance. For more information, visit <http://www.hsnny.com/> or call 315-265-4065.*