



For Immediate Release

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**Hilton Recognizes Employee of The Hamister Group, Inc. for Exceptional Service
*Donna R. Grady Wins 'Spirit of Hampton' Award for work at Cranberry hotel***

PITTSBURGH, PENNSYLVANIA – The Hamister Group, Inc., a leading national hotel management company, announced today that Donna R. Grady, a co-worker at the Hampton Inn Cranberry Township hotel, has received the Spirit of Hampton Award from Hilton Hotels Corporation.

Grady, who works at the hotel's front desk, was recognized for her commitment to providing exceptional guest service and her dedication to creating a positive experience for each and every guest at the Hampton Inn Cranberry Township.

"Donna regularly goes above and beyond in making our guests feel welcome and taken care of," said Carla Biaggi, General Manager of The Hampton Inn Cranberry Township, who nominated Grady for the award. "She wants every guest to have an extraordinary stay with us and is a model for what the Spirit award is all about."

Biaggi said that she regularly receives numerous letters, comment cards and e-mails from guests who single out Grady for positively impacting their stay at the Hampton Inn.

"Having someone on our team with Donna's ability to connect with guests makes our entire property better," she said.

The Spirit Award is given in recognition of Hilton team members whose performance is exemplary. Each quarter, thousands of nominations are received from across the Hilton Family, with approximately fifty winners being recognized.

The Hampton Inn Cranberry Township, which was the first Hampton Inn established in the Commonwealth of Pennsylvania, is located at 210 Executive Drive and features a combination of single, double and king-sized rooms. Guests enjoy free wireless high speed Internet access, complimentary On The House® Hot Breakfast, free parking, a fitness center, and an indoor pool and Jacuzzi. The hotel is affiliated with The Hamister Group, Inc.

The Hamister Group, Inc. is a leader in hotel management, with a solid management portfolio in the eastern United States. This year alone, the company was ranked as one of the top 100 hotel management companies in the United States by *Hotel & Motel Management*, and earned a spot on the *Inc. 5000* list as one of the fastest-growing private companies in the country. The Hamister Group, Inc. has a proven record of superior management results and today employs nearly 1,000 co-workers at its facilities in New York, Pennsylvania, Tennessee, Kentucky and Florida. The hotels and healthcare businesses managed by The Hamister Group consistently achieve the highest honors in guest satisfaction and operations excellence. For more information, visit www.hamistergroup.com.